



Mangat Family Dentistry Financial Policy

Welcome to our practice and thank you for choosing us as your dental healthcare providers. Our goal is to provide you and your family a comfortable and educational dental experience. Please do not hesitate to ask the doctors or any of our staff questions regarding treatment or our financial policies. In order to better educate you on our office policy, we encourage you to read this prior to your appointment and come to us with any questions you may have.

Financial Policy

Our patients are expected to pay for our services at the time they are rendered. Patients with dental insurance are expected to pay the amount of their estimated co-pay and deductible at the time of service. If a positive balance is created following insurance payment, our office will issue reimbursement checks as soon as possible.

If dentures, partial dentures, crown and bridge are to be fabricated by a dental laboratory, a 50% deposit will be required at the time of the first impression. The remaining balance is due at the time that the prosthesis is cemented or inserted.

- Optional payment methods
 - Full Pay Cash Discount- We offer a 5% accounting courtesy for all services over \$500 that is paid in full prior to the commencement of services.
 - Full Pay Credit Discount- We accept payment by Visa, Mastercard, Discover, and Amex. If you choose to prepay for services over \$500 using a credit card, we extend a 3% courtesy.

We fully understand that temporary financial situations may affect timely payment. If such issues arise, we encourage you to contact our office promptly so that we can better assist you.

Patients with Insurance

We encourage all our patients to call ahead with changes in insurance information or arrive to the office at least 15 mins prior to your appointment in order to verify the insurance. This allows us to give our patients an estimate on the financial amount due at the time of their appointment.

We are happy to provide the courtesy of filing insurance claims for services rendered. Please remember, your insurance policy is a contract between you and your insurance company. We are not a party to that contract. Please be aware that some and perhaps all of the services provided may not be covered under your insurance policy. Despite our best efforts to coordinate your benefits and treatment, it is ultimately your responsibility to know what your insurance covers.



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Appointment Policy

In order to serve you better and keep the cost of care down, we try to maintain an efficient appointment system. We appreciate at least a 24 hour notice for any cancelled appointment. After 3 missed appointments or cancelled appointments, we will place you on a short call list, which means we will phone you when an appointment time become available on short notice. This gives you an opportunity to know if your busy schedule has an opening for a dental appointment within the next few hours. Due to the demand of Saturday appointments, if a Saturday appointment is failed without at least 24 hour notice, no more Saturday appointments will be granted for that patient.

Thank you for understanding our financial and appointment policies. Please let us know if you have any questions and concerns.

Please sign below if you have read and understand our financial and appointment policy. Thank you.

Patient Signature/ Parent or Guardian (if minor)